



Ohio District 5 Area  
Agency on Aging, Inc.

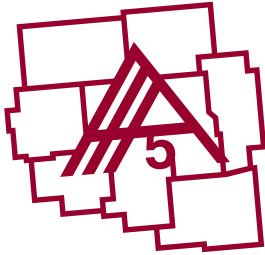
# 2008 ANNUAL REPORT

780 Park Avenue West  
Mansfield, Ohio 44906

419-524-4144  
800-860-5799

[www.aaa5ohio.org](http://www.aaa5ohio.org)  
[OD5AAA@aaa5ohio.org](mailto:OD5AAA@aaa5ohio.org)





**Ohio District 5 Area Agency on Aging, Inc.**

780 Park Avenue West  
Mansfield, Ohio 44906

[www.aaa5ohio.org](http://www.aaa5ohio.org)

Dear Friends,

Two thousand and eight has been a year of growth and change for the Area Agency on Aging. We have embraced challenges by focusing on more efficient ways to serve our customers, with the ultimate goal of obtaining the best outcome for consumers and their families.

This annual report celebrates and reflects on the Agency's accomplishments. Within this report are program descriptions and statistics; however, each program and every number represents a customer. We have touched the lives of thousands of individuals who needed support to assist them in maintaining a level of independence. The Area Agency on Aging provided quality services through our dedicated and knowledgeable staff and hundreds of providers covering the nine county area.

We are grateful to our many supporters, including the Board of Trustees, Advisory Council, Citizens for Senior Services and staff who continue to help us in carrying out the Area Agency on Aging's mission.

Duana Patton  
Executive Director



**Ohio District 5  
Area Agency on Aging, Inc.**

**Our Mission**

To provide leadership for a collaborative service and resource network that supports individual choice, independence, and dignity for older and disabled adults.

## Our Agency

Ohio District 5 Area Agency on Aging, Inc. is a private non-profit agency, designated by the State of Ohio to be a Planning and Service Area (PSA) as stated in the federal Older Americans Act of 1965 and to serve as the grantee for federal funds disbursed under the Act. The Area Agency on Aging is responsible for coordinating a comprehensive service delivery system for 60+ consumers in a nine county area of North Central Ohio including Ashland, Crawford, Huron, Knox, Marion, Morrow, Richland, Seneca and Wyandot Counties.

The Area Agency on Aging provides services under the Older Americans Act by subcontracting with sponsoring agencies who provide the services at their facilities located in each of the nine counties in the service area.



## Our Programs/Services

### Older Americans Act Services

Services provided to consumers 60+ through Title III of the Older Americans Act are: information and referral, caregiver support services, direct services such as, home-delivered/congregate meals, transportation, homemaker, personal care, adult day care, legal, health assessment, and medication management. Additional funding is provided

through the Alzheimer's budget line item supporting respite and adult day care services.

Title III E provides assistance to the caregiver through the Caregiver Support Program such as information and education about services to help caregivers access supportive services such as respite, adult day care service, counseling and support groups.

These services are provided to consumers through the Area Agency on Aging Care Coordination Program or through contracts with county focal points and other provider agencies.

### Older Americans Act:

Services	Total
Transportation trips	46,540
Adult Day Care hours	2,408
Homemaker hours	11,918
Personal Care hours	5,489
Legal hours	733
Congregate meals	56,945
Home Delivered meals	167,460
Health assessments	1,920

### PASSPORT Program (Medicaid Waiver)

The PASSPORT Medicaid Waiver Program provides in-home healthcare services to the consumer. Services provided include case management, personal care, homemaker, home-delivered meals, home medical equipment and medical transportation, supplies and more. The comprehensive service package provides an alternative to nursing facilities.

<b>COUNTY</b>	<b>ENROLLED</b>
Ashland	159
Crawford	256
Huron	179
Knox	199
Marion	360
Morrow	141
Richland	723
Seneca	141
Wyandot	74
<b>Total enrollees</b>	<b>2,232</b>

consumers of long term care services residing in nursing homes, residential care facilities, adult day care facilities, adult foster homes and in private residences. Ombudsman identify, verify and resolve concerns regarding quality of life and quality of care.

**Other Services:**

- Housing directory of subsidized senior housing, private pay housing, assisted living/residential care, apartments, adult foster homes, adult care facilities and nursing homes.
- Alzheimer’s Respite and Caregiver Respite enables family caregivers to be temporarily relieved from caregiving responsibilities.
- Home Energy Assistance Program (HEAP) applications and information on telephone discounts and Summer Cool Program.
- Helping Elderly Meet Essential Needs (HEMEN) Program provides one-time or infrequent services purchased for consumers when all other resources fall short.
- Home repair and modifications to provide a safe and accessible home environment.
- Trainings for consumers, providers of services and professionals in the field of aging.
- Volunteer opportunities.

**Assisted Living Program (Medicaid Waiver)**

The Assisted Living Program is designed to provide assisted living services to Ohio seniors and adults with disabilities through a Medicaid Waiver. This option is available to individuals who are already enrolled in Medicaid home care waivers or those residing in nursing facilities.

Assisted Living Waiver enrollments – 45

Certified Providers - 10

**Residential State Supplement**

Residential State Supplement (RSS) provides an income supplement for Medicaid eligible persons age 18 and older who have been determined at risk of needing institutional care.

Enrollments - 146

**Long Term Care Ombudsman Program**

The Long Term Care Ombudsman Program is a client-directed system providing a voice for

**Community Partnerships/ Special Projects**

In 2008, the Area Agency on Aging invited the public to visit our facilities. Over 200 people visited the agency, many of them for the first time.

The Area Agency on Aging received approval from the Richland County Commissioners to place a county-wide senior services levy on the ballot. The Citizens for Senior Services political action committee formed and the campaign began, resulting in a Senior Services Levy for Richland County.

The “Matter of Balance” project, an evidence-based program to enhance both mental and

physical skills to counteract the fear of falling, was kicked off in 2008.

Other partnerships in 2008 included yard clean up for consumers in Richland County by Crossroads Church and Embarq; Con Way Freight donated money to the HEMEN program and then donated food and cleaning supplies when their terminal closed.

## Grants

Richland Foundation grant for the Helping Elderly Meet Essential Needs (HEMEN) Program.

An Older Adult Consortium grant also used for the HEMEN program. HEMEN was the recipient of dollars from several fundraisers (Elmcroft of Ontario and the Carrousel Chili Challenge). Memorial donations and AAA staff raffles also generated funds for this critical program.

Ohio Department of Development home repair grant in the amount of \$800,000. Over 300 consumers were assisted with home repair needs.

Ohio Commission on Minority Health grant to partner with Third Street Family Clinic for dental outreach to seniors.

Service coordination continued at two local sites – Westpark Senior Apartments in Mansfield and Marion Harding Center in Marion.

Sixteen Area Agency staff were trained this year by Ohio Benefits Bank to become certified counselors to assist consumers in accessing ALL public benefit programs in one location. In addition, 12 Area Agency staff were certified as Information and Referral Specialists in Aging after attending a two day seminar and passing the Alliance of Information and Referral Systems (AIRS) certification test.

The Area Agency's Operational Area Plan and Budget were approved by the Ohio Department

of Aging. Monitoring by the Ohio Department of Aging and A-133 audit resulted in no findings.

The Area Agency on Aging was selected by the National Association of Area Agencies on Aging to present a customer service workshop at their national conference.

The Area Agency was selected to present the "Art for Life" project at the National Association of Nutrition and Aging Services Programs conference.

Medicare Part D outreach continued to be provided by Area Agency staff and trained volunteers. Volunteers provide information to consumers throughout the year and assist consumers with enrolling into Medicare Part D plans during the open enrollment period. Three special outreach events were held during the six-week enrollment period in 2008.

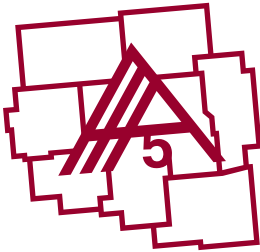
Special Events / Outreach – Area Agency on Aging staff, Board and Advisory Council participated in 123 health fairs/expos and community presentations throughout the year.

## Advocacy



*(l-r) Bev Rosich, Marilyn Byers, Duana Patton, Senator Bill Harris and Mary Lou Wertman meet at the Area Agency on Aging*

The Area Agency on Aging worked on a state-wide effort to meet one on one with legislators and legislative aides to provide information on the Unified Long Term Care Budget.



**Ohio District 5 Area Agency on Aging, Inc.**

780 Park Avenue West  
Mansfield, Ohio 44906

[www.aaa5ohio.org](http://www.aaa5ohio.org)

**STATEMENT OF ACTIVITIES**  
Year Ended December 31, 2008

Revenue:		\$ 28,646,375
Grant revenue		34,616
Interest income		659,837
Project income/client co-pay		1,004,295
Local income		99,269
Other income		
Total revenue		\$ 30,444,392
Expenses:		
Program expenses:		24,696,688
PASSPORT waiver services		1,895,366
Senior nutrition		2,799,139
Community services		474,360
Caregiver services		54,662
Corporate activities		
Total program expenses		29,920,215
Management and general		493,805
Total expenses		30,414,020
Change in unrestricted net assets		30,372
Unrestricted net assets – December 31, 2006		529,628
Unrestricted net assets – December 31, 2007		\$ 560,000

## 2008 BOARD OF TRUSTEES

President: Carol Michaels  
 Vice-President: Doug McLarnan  
 Vice-President: Paul White  
 Treasurer: Kim Histed  
 Secretary: Dr. Becky Strickland

### Trustees:

Jim Burton  
 Marilyn Byers  
 Tom Joseph  
 Ken Kennedy  
 Cassie Mayer  
 Larry Moore  
 John Stofira  
 William Stover  
 Carl Watt  
 Diane Winger

### Ex-Officio Members

Glen Cole  
 Billie Brandon  
 Cecil Maxwell  
 Mary Koblentz-Bowen  
 Richard Zinser



*Area Agency on Aging staff member Wanda Sharrock and Representative Jay Goyal*

## 2008 ADVISORY COUNCIL

### Ashland County:

Susan Eckenwiler  
 Barbara Hoffman  
 Chester Millhein

### Crawford County:

Maxine Shifley  
 Delores Geiger  
 Dorothy Sharrock  
 Leslie "Bud" Shiefer  
 Jean Plack, R.N.

### Huron County:

George Bogan  
 Paul Capelle  
 Jane Shaffer

### Knox County:

Ivan Pete Handwerk, Chairman  
 Anna Kinnard  
 Larry Shafer  
 Greg Carnes

### Marion County:

Maureen Welch  
 Nita Hurd  
 Richard Brooks  
 Janis Dodds  
 Richard Dodds

### Morrow County:

Bill Sterritt, Secretary  
 June Hawk  
 Betty Meier  
 Isabelle Noble

### Richland County:

Dolores Wisenbarger  
 Mabel Williams  
 Geraldine Young  
 Irene Rowland  
 R. Ann Bishop  
 Robert Allen  
 Dale Mawhorr

### Seneca County:

Mayor John Davoli  
 Virginia Poignon

### Wyandot County:

Ellis "Bud" Helge  
 Thomas Menningen  
 Beulah Hoerr  
 Nancy Hall

### At Large:

Carolyn Griffin  
 Heather Kraft  
 Jay Brooks  
 Marte Alsleben  
 Eleanor "Stevie" Regula, R.N.,  
 Vice Chairman

# Ohio District 5

## Area Agency on Aging, Inc.

*Serving Ashland, Crawford, Huron, Knox  
Marion, Morrow, Richland, Seneca & Wyandot Counties*



**780 Park Avenue West, Mansfield, Ohio 44906**  
**[www.aaa5ohio.org](http://www.aaa5ohio.org)**  
**(419) 524-4144 or (800) 860-5799**

Sponsored by a Title III Grant under the Older Americans Act, a Senior Community Services Block Grant, Medicaid and other dollars administered through the Ohio Department of Aging. The Area Agency on Aging is an equal opportunity employer.